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# MICHAEL P. BRUCKNER

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## EDUCATION

North Olmsted High School  
Graduated with Honors, June 2008  
GPA: 3.529

Rochester Institute of Technology  
Information Security and Forensics 2012  
GPA: 3.647 - PFOS GPA: 4.0 | As of 2 full quarters

## PREVIOUS WORK EXPERIENCE

- June 2006 – August 2008  
Summer Intern, Quality Assurance Department  
Hyland Software, Inc.
  - Provided department wide resources including Virtual Machines and testing infrastructures
  - Administered departmental server room
  - Wrote testing plans for other departmental employees
  - Researched new and emerging technologies and gave departmental presentations on findings
  - Responsible for testing new technologies within the OnBase system, including both back-end configuration, and front end testing
- September 2007 - April 2008  
Co-founder, Random Byte Computer Systems, LLC  
Provided PC construction, maintenance and upgrades

## TECHNICAL BACKGROUND

- Fluency with the following software applications:
  - Adobe Acrobat Professional
  - Adobe Dreamweaver
  - Adobe Photoshop
  - Adobe Lightroom 2.0
  - Citrix XenDesktop
  - Microsoft Excel
  - Microsoft Expression Web
  - Microsoft Outlook
  - Microsoft PowerPoint
  - Microsoft Windows SharePoint Services
  - Microsoft Word
  - OnBase Thick Client
  - OnBase Web Client
  - VMware ESX and ESXi
  - VMware Server
  - VMware Workstation
  - Windows Vista
  - Windows XP

- Additional knowledge of:
  - HTML , PHP, CSS and mySQL Programming
  - Computer hardware and maintenance:
    - Hardware replacement & upgrades
    - Computer assembly
  - Operating System installation and repair
  - Hardware & software troubleshooting, diagnostics and testing
- Designed, constructed and/or maintained web sites for:
  - North Olmsted High School Media Center:  
<http://www.nohsteachers.info/mediacenter>
  - North Olmsted High School SITES Program:  
<http://www.nohsteachers.info/sites>
  - Cuyahoga County Police Chiefs:  
<http://www.ccpcaohio.com>
  - Ohio Retired Police Chiefs Association:  
<http://www.ohiorpca.org>
  - RIT Timeline:
    - PHP Password Changer
    - Event Registration System
    - Staff Portal Site
    - SMS Based Alert System
- Developed SharePoint simulation site and provided training for North Olmsted High School teachers

## ADDITIONAL EXPERIENCE & QUALIFICATIONS

- Eager to assist customers in any way possible
- Excellent communication skills
- Positive attitude
- Willingness to learn
- Excellent Leadership qualities:
  - President, North Olmsted High School Computer Club
  - President, North Olmsted High School National Honor Society

## REFERENCES

References available upon request